

The National Retailer Research Program

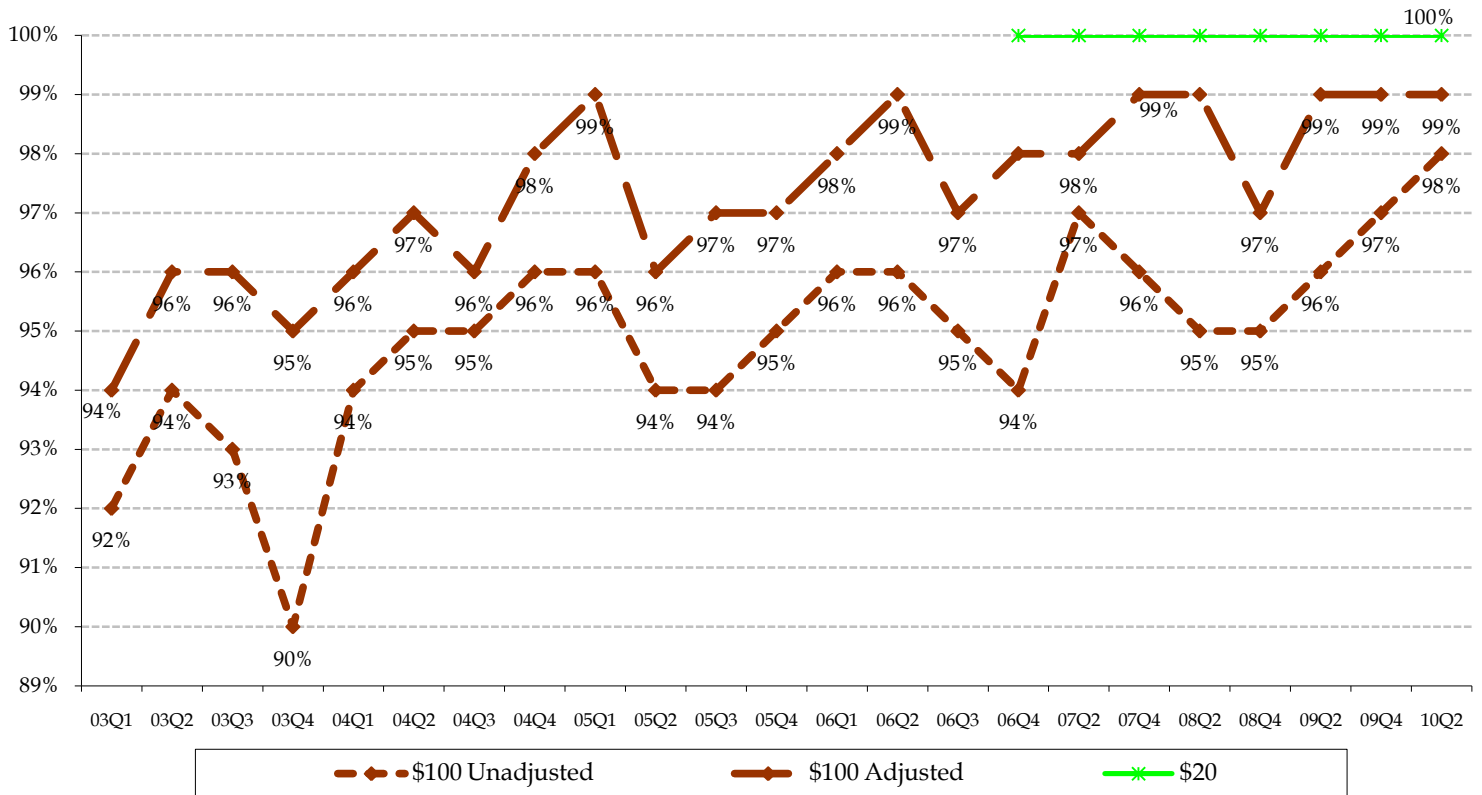
Results for Q2 2010

In April 2010, a total of 1,064 anonymous purchases were made at retail locations across Canada. *Canadian Journey* series notes used for the purchases were 532 \$20 notes and 532 \$100 notes.

Acceptance of notes

All of the \$20 bank notes were accepted. Of the \$100 bank notes offered, 98 per cent were accepted. When locations that could not make change for a \$100 bank note are factored in, the adjusted acceptance rate is 99 per cent.

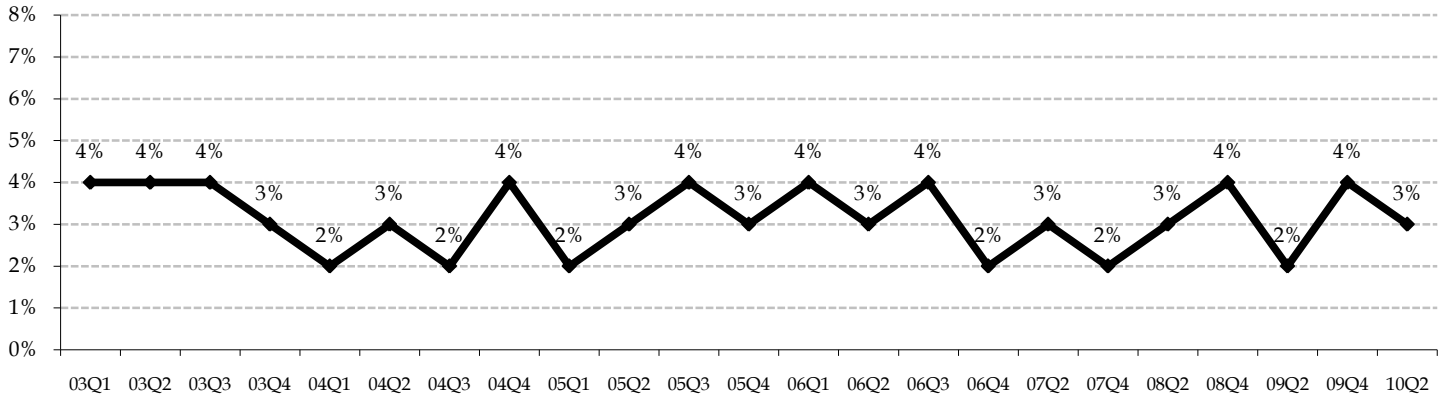
Acceptance of *Canadian Journey* Series Notes—adjusted data exclude refusals not related to concerns about counterfeiting



Signage

The three per cent of businesses displaying signs indicating their refusal to accept certain denominations remained within the range of two to four per cent observed since 2003. Chain store locations (four per cent) were more likely to have non-acceptance signage in the current research than independent locations (one per cent).

Percentage of Businesses Displaying Signs Indicating their Refusal to Accept Certain Bank Notes



Examination of security features

Cash handlers were about four times more likely to examine the \$100 bank note than the \$20 bank note.

Frequency of counterfeiting

Twenty-two per cent of the businesses asked stated that they had received a counterfeit note at some point, while 18 per cent stated that counterfeit bank notes are a "problem."